



May 31, 2018

Dear European Union Green Glue distributors and customer:

We must inform you of a temporary pause in Green Glue supply availability from Saint-Gobain in the European Union effective May 31, 2018. No other regions outside of the EU are affected by this pause. Customers, please check with your local Green Glue distributor concerning their stock level as you make your construction and renovation plans.

We aim to minimize the impact of Saint-Gobain's Green Glue sales and ordering suspension, and hope to cause as little inconvenience as possible for you.

In order to effectively explain this pause in sales, we want to review what REACH is. REACH stands for the Regulation for Registration, Evaluation, Authorization, and Restriction of Chemicals. It requires that manufacturers and importers of chemicals register components of the material with the European Chemicals Agency (ECHA). Due to the complexity surrounding the chemical structure of Green Glue compound and sealant, there was a delay in identifying REACH registration requirements for Green Glue and we have run into the REACH deadline forcing a temporary pause in sales. Our team of experts are currently moving forward with the registration of the Green Glue components to be REACH compliant.

We are focused on expediting the registration process to rectify the situation with the goal of being able to import Green Glue to the EU by the end of June. If we encounter any delays in registration or are able to complete the registration process sooner, we will update this notice immediately.

The following products will not be available for order or sales during this time:

RGG400100	Green Glue Noiseproofing Compound (tubes)
RGG400110	Green Glue Noiseproofing Compound (5-gallon pail)
RGG400200	Green Glue Noiseproofing Sealant (tubes)
RGG400390	Green Glue Noiseproofing Compound (IBC totes)
RGG400395	Green Glue Noiseproofing Compound (IBC totes)

Materials such as Green Glue Noiseproofing Joist Tape and Green Glue one- and two-piece clips are currently available for ordering and are not subject to REACH registration.

Again, we are very sorry for this temporary inconvenience, but hope to shorten the duration of this impact as much as possible. If you have any questions concerning Green Glue and its REACH registration, please contact Saint-Gobain customer service in Chaineux at +32 87 32 20 22 or +32 87 32 20 68 or dominique.fank@saint-gobain.com or gabrielle.kirschfink@saint-gobain.com.

Regards,

Tapes Solutions Team